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**RÉSUMÉ: ADVOCATE TUMELO JACOB PHAHLO**  
**(ACTING HEAD OF DEPARTMENT SOCIAL DEVELOPMENT)**

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Advocate Tumelo Jacob Phahlo has Baccalaureus Procuratoris, Baccalaureus Legum degrees and is admitted as an Advocate of the High Courts in SA. He also has Project Management (Planning, Monitoring and Control) and underwent several work place management trainings.

Advocate Phahlo is currently the Acting Head of the Social Development Department where he is among others

responsible for:

- the efficient management and administration of the Department,
- the effective utilization and training of staff,
- the maintenance of discipline,
- the promotion of sound labour relations and the proper use and care of state property,
- the rendering of efficient and effective management systems to the Department which include resource management,
- Financial management within the prescripts,
- Information management and pro-active communication systems, as well as such functions, which may be prescribed.
- Any other responsibility required by law.

He has served in the public sector for well over 20 years. His professional career started as the Senior Conservator in the Department of Environmental Affairs and Tourism, Personal Assistant/Head of Office to the MEC Public Works, Roads and Transport, Director Transport, Chief Director Transport and Traffic in the Department of Police, Roads and Transport, Head of Legal and Labour Relations in the Department of Economic, Small Business, Development, Tourism and Environmental Affairs, and the Chief Director Corporate Services in the Department of Social Development.

He has served as a member in various fora, notably, the Ministerial Task Team on matters of Cross Border Road Transport to address the tensions at the Lesotho borders.

In each of his previous positions held in different Departments, Advocate Phahlo made the necessary indelible administrative impact and impression. Amongst

outstanding achievements of Advocate Phahlo's career to cite but his tenure in the Department of Police, Roads and Transport, *inter alia* ensured:

- The establishment of SATACO that subsequently became SANTACO
- The National launch of the Taxi Recapitalization in the Free State 28 October 2006
- Championed the transformation of the subsidized Busses and the empowerment of the previously disadvantaged taxi industry by transforming the subsidised bus industry in the Free State
- Converted the Free State Permit Board to the Operating Licensing Board
- Implemented the concept of one town, one association that led to the amalgamation of multiple taxi associations that were the main cause of violence
- Addressed the Inter, Intra and Cross Border conflict in the Free State
- Converted the Registrar's Office to the Operating Licensing Board Director
- Managed the construction of the public transport infrastructure across the province

As the Acting Head of the Department of Social Development, he has introduced noticeable changes, provided strategic direction and leadership and placed the Department on the path of self-reengineering/reimagining. Strengthened the working relations with all stakeholders and the social partners.

As a season public servant, he is strong in stabilising administration, creating work place peace and consulting with all relevant role partners.

Advocate Phahlo is a dedicated professional and a patriot with his otherwise brilliant career of soaring highs he remains grounded. He believes in an individual and collective responsibility, He is a team player, a servant leader, fervent and an ardent believer in servant hood.