

SERVICE SPECIFICATIONS 2011/2012

CATEGORY OF SERVICE: CHILDREN

SERVICE DESCRIPTION: SERVICES TO STREET CHILDREN (OUTREACH- DROP-IN AND SHELTER PROGRAMMES)

DISTRICT: ALL DISTRICTS

AREA

Name of Town(s)	
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AIM

Aim of Service/Project	A comprehensive street work, drop-in center and shelter programme for street children.
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SERVICES REQUIRED

Target Group (s)	Street Children living and working on the streets as per definition in the Free State Provincial Policy on Services to Street Children or who have been working and living on the street
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OBJECTIVES AND OUTPUTS REQUIRED

Objective (s)	Output(s)
To provide street work programmes to street children	Street work shall entail: <ul style="list-style-type: none"> • Daily contact and engagement with street children on the street. • Building of relationships with the children. • Advocacy, promotion and protection of the rights of street children • Record keeping of street children engaged with on the street. • Assessment of children on the streets • Referral of street children to drop-in centres and other related services such as welfare services, health services, etc. • Referral to district offices or welfare agencies for family and community re-unification services, where appropriate or statutory

	<p>intervention where necessary.</p> <ul style="list-style-type: none"> • Street work programme shall be linked to a drop-in centre service
<p>To provide a drop-in centre service to street children</p>	<p>Drop-in Centre programme shall entail:</p> <ul style="list-style-type: none"> • Part time operational non-residential centre open at specific times of the day as part of a programme for street children. • Building of relationships with the children. • Advocacy, promotion and protection of the rights of street children • Record keeping of street children attending the drop-in centre's programme. • Assessment of children Referral of street children to related services such as welfare services, health services, etc. • Referral to welfare agencies for family and community re-unification services, where appropriate or statutory intervention where necessary. <p>Type of service:</p> <ul style="list-style-type: none"> • Basic physical care • Provision of food • Assessment of children • Medical care/ Basic first aid • Provision of food • Provision of ablution facilities • Provision of recreation and education activities • Life and social skills education • Networking with family reunification services with the view of planning the children's future. • Access to informal education programme • Recruitment, selection and training of volunteers <p>Work methods:</p> <ul style="list-style-type: none"> • Child and youth care practice • Case work and group work • Management and administration • Adequate supervision of staff • Use of personnel and volunteers
<p>To provide a shelter for children in especially difficult circumstances or street children as part of a continuum of services.</p>	<p>The aims of the programme should focus on the following:</p> <ul style="list-style-type: none"> • Meet the children's physical, social, emotional mental, physiological and spiritual needs. • Promotion of the children's quality of life and a healthy life style • Family reunification services to children and families that resides in the immediate area of the children's home.

- Meeting the Minimum Standards of the SA Child and Youth Care System.
- Meeting the requirements of the Child Care Act, 1983 (Act 74 of 1983) and its Regulations on shelters
- Enhance the quality of the children's lives at all levels

Type of Service:

- Assessment of children
- Basic Physical care
- Medical care
- Access to social work services
- Access to formal and informal education
- Life and social skills Education
- School Attendance
- Information and Education
- Holiday Programmes
- Leisure and Recreation Programmes
- Networking with reunification and after care services with a few of planning the child's future and permanency.
- Recruitment, selection and training of volunteers.
- Outreach programmes and services to the community

Work methods:

- Developmental Group Care
- Developmental Assessment
- Professional methods in accordance with each discipline involved
- Child and youth care practice
- Management and administration
- Adequate supervision of staff
- Use of personnel and volunteers

ADDITIONAL REQUIREMENTS/CONDITIONS FOR SHELTERS

- Shelters shall be registered in terms of the provisions of the Children's Act, 2005 (Act 38 of 2005) as amended by Act 41 of 2007 as prescribed.
- Shelters shall not accommodate more than 60 children. Preference shall be given to smaller shelters.
- Shelters shall be part of a continuum of services that includes street work and drop-in centres.
- Shelters shall only provide for the temporary accommodation of children.
- Child and youth care worker in shelters shall have a recognised qualification in child and youth care work or is at least enrolled in such a recognised course.

ENQUIRIES

DISTRICT OFFICE OFFICIAL

Official:

Tel Nr:

NOTE: Additional information on this specific service and requirements could be obtained from the relevant legislation, departmental policies, position papers and circulars.

SUBMIT TO:

DISTRICT OFFICES:

Office:

Physical Address:

Official:

Office Nr:

APPROVED:

DISTRICT MANAGER:

DATE: