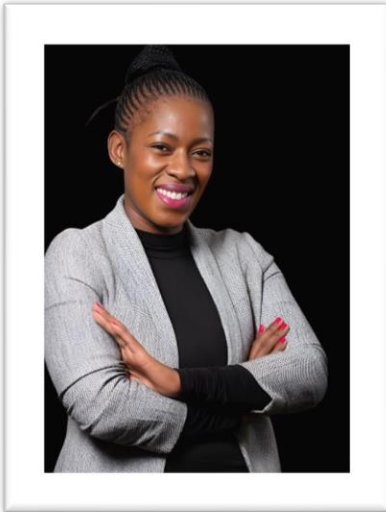




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## ACTING HOD PROFILE: FREE STATE DEPARTMENT OF SOCIAL DEVELOPMENT

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**Ms Nelisiwe Ntombela** is the Acting Head of Department for the Free State Department of Social Development. She has extensive managerial experience, having served as the Acting Chief Director: Corporate Services and as the Director: Information and Communications Technology within the department and in the Department of Community Safety, Roads and Transport.

Ms. Ntombela holds a Master of **Commerce (M.Com)** in Development Finance from the University of Cape Town, a Master of **Business Administration (MBA)** from the University of the Free State. Her qualifications also include a **BSc Honours** in Information Systems from UNISA and a BTech in Information Systems and Technology from the University of Johannesburg.

Her professional expertise includes **corporate governance, ICT management, project management, and strategic planning**. She has a strong track record of aligning organisational strategies with operational goals and implementing systems to enhance efficiency and service delivery.